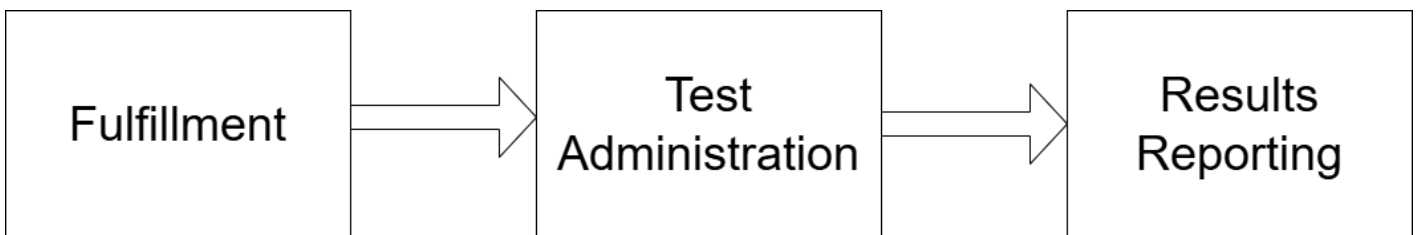# Integration Overview

Integration refers to the exchange of data between iTEP and external systems. Integration is accomplished by employing APIs and webhooks to make requests to and received data from iTEP.

Overview

The process of administering a test to a candidate consists of three stages.

Fulfillment

Fulfillment refers to the process of delivering a test id to a candidate. There are multiple methods and process for accomplishing this, and it is the area where the most variability between different Distributors and Local Administrators is found.

Test Administration

Test administration emcompasses all activities relating to the exam itself. These activities include, but are not limited to, accessing the exam, taking the exam, grading the exam, technical difficulties while taking the exam, and exam integrity. iTEP is the sole authority regarding any and all test administration activities. Other than the case of providing a secure and acceptable environment and in-person protoring in a test center scenario Distributors and Local Administrators do have any input or authority regarding these activities.

Results Reporting

Once an exam has been graded and there is no additional review required or technical issues encountered the exam results are reported. The entity that paid for the exam owns the results of the exam and is entitled to direct to whom and by what means the results are reported. There are several common methods of results reporting in use.

Each of the test administration stages are discussed in more detail in the following pages.

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