Rosalyn Guide

iTEP Installation and Setup Guide

Thank you for your interest in taking one of our iTEP Tests! This information page will help you prepare for a successful text experience.

BEFORE YOU START THE EXAM

→ Check your Equipment and Internet Speed

INTERNET SPEED	HARDWARE
• Download speeds – 750 kbps minimum • Upload speeds – 250 kbps minimum • Test your internet speed and media access here.	• The iTEP exam can only be taken on a Desktop or Laptop computer.* • Operating System: Windows 11 or macOS 10.13 to 14.0+ • Memory: At least 2GB. • Screen: Resolution of 800 x 600 or greater. • Peripherals: Working mouse, keyboard, and webcam

*Chromebooks, tablets, and smartphones are not supported at this time.

→ Watch this Video for Successful At-Home Testing

https://www.youtube.com/embed/6HvMTfWuaPw

STARTING THE EXAM

CANDIDATES MUST COMPLETE THE TEST IN ONE SITTING

STEP 1: iTEP Technical Checklist

- Access your iTEP test by navigating to: https://www.iteptest.com/test.
- Click on “Begin Exam” and go through the Technical Checklist.

AD_4nXeOc4ZQt65k8BQA-aqCl5je631Rn15kycBJ_WyBeTYXIuTWyPzhxZoCK0qI_ZeSfm6Q6ReEHXIbPI

Click “Yes” when the screen asks:

“Does the test have a speaking section?” YES

“Does the test require a camera?” YES

After seeing 5 Green Checkmarks, click NEXT to continue to the next step.

AD_4nXe5LVew0c7gKzJtbtbHc2EDWv-PqLS-wKAnTk8vpfD3-swuyoWfM4niyHdBjtlasfutkJsK57svhW5o

STEP 2: Enter Access Credentials

You will now come to the Login screen. Please enter your Test ID and Password. Click the “Next” button to proceed.

AD_4nXc3lUt3_ITOoxL_8al4Ocdj6b3AzKEzXpJQdB6Wi8uT4hM5cKjsu5LRFNJk3lVlYmQ4phOs7SPdxJYO

STEP 3: Complete the Registration Form

You will now come to the Registration screen. Please enter your registration information and click the “Next” button to proceed.

AD_4nXc6eabSCxMWII3qfmnYvkoRNCIIQJwc_3VnzeEKP7AwBw9kyRZgxfq8ZiABg1k839GUm2_g19ZIg

> Input information into all the required fields (marked with an asterisk).

> Add your Government-issued identification by uploading an image from your computer or using the web camera.

Once finished, agree to the terms by typing “I agree” and checking the box. Click Next.

STEP 4: Download the Rosalyn Proctoring Browser and Click “Open Quiz”

Downloading Rosalyn MAC AD_4nXfcpcAg3NoWt1XDRWl68Kn7X_hqzl_

- A new tab will open. Click on the download App Button

- Save the file
- Find the file in your download folder or locate the file in the downloads section
- Move the Rosalyn application to the Applications folder by dragging it
- Once Rosalyn is installed, go back to the previous window and click “Open Quiz”

Downloading Rosalyn Windows

AD_4nXcBueO_5BhAPfIQoPPXBlpk-HuMv6-SvRiIGg2ZFOW20pyULvSSCFFDd4mOw858AbQ733XTNI1S

- A new tab will open. Click on the download App Button
- The file will save automatically
- Find the file in your downloads folder or locate the file in the downloads section
- Double-click on the file
- Once Rosalyn is installed, go back to the previous window and click “Open Quiz”
- STEP 5: Complete the Rosalyn Pre-Flight Checks

During this section, you will test your internet connection again, verify there are no unauthorized programs running in the background, and confirm your identity for the exam session.

AD_4nXdEoPdAG_1MqYGZv-t4yzI1myqQBF-iqO8kUKRGfAKTf6Uk1EvYMtbPdCvKtkpOtnEeDPTtPeoPE_

Note: You will need your official ID again!

AD_4nXef8YeUutONa-eoSkg520hmOXOTKxP0BbVE-K2mfCJGnMSRotdk-iS5hjQ4zA26uGQv8FdTqxJYiD

You are now ready to begin your iTEP exam!

Troubleshooting and Further Information

Refer to the Rosalyn wiki

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